

MRO Integrated Supply Chain Management Overview

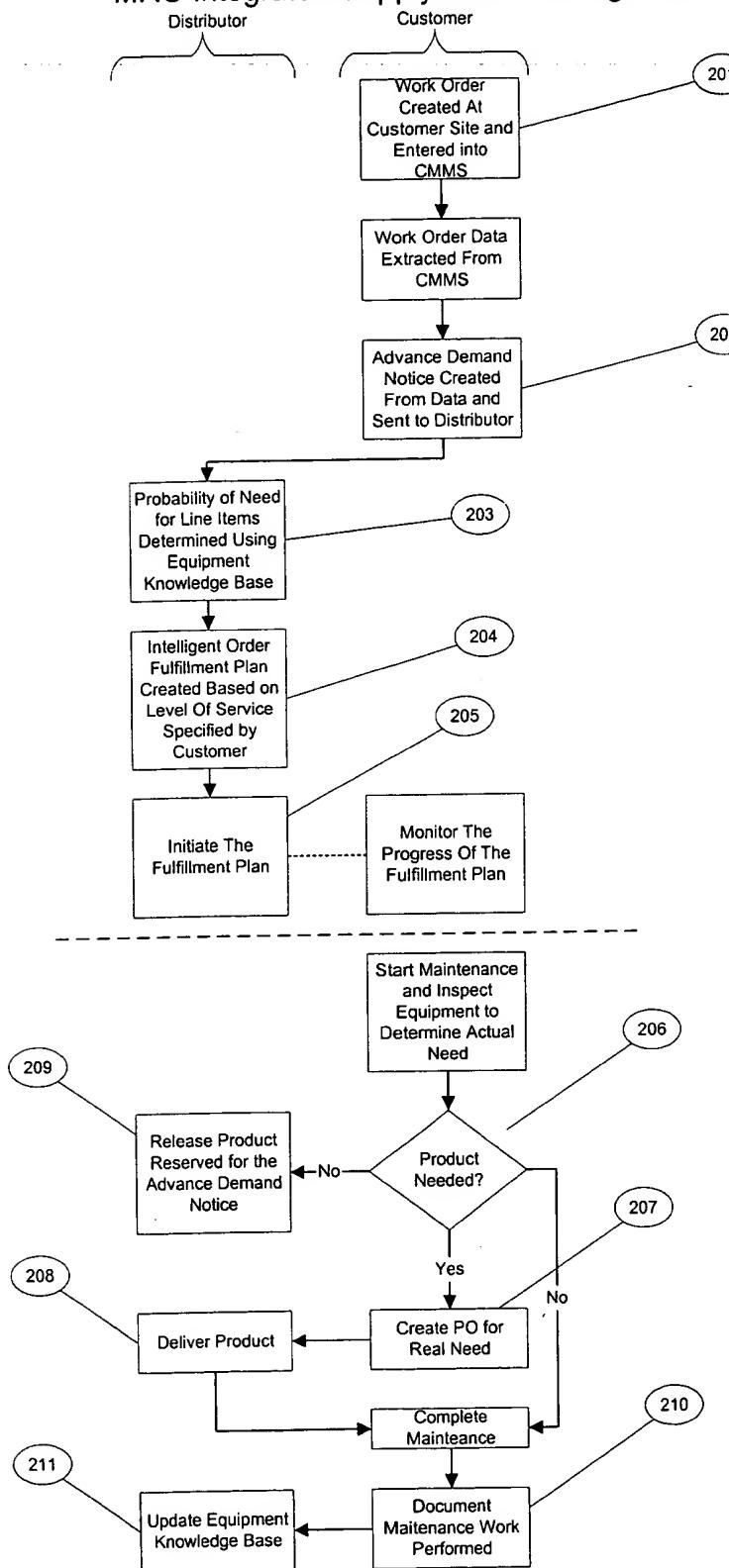


Figure 1

Intelligent Agent and Transaction Network

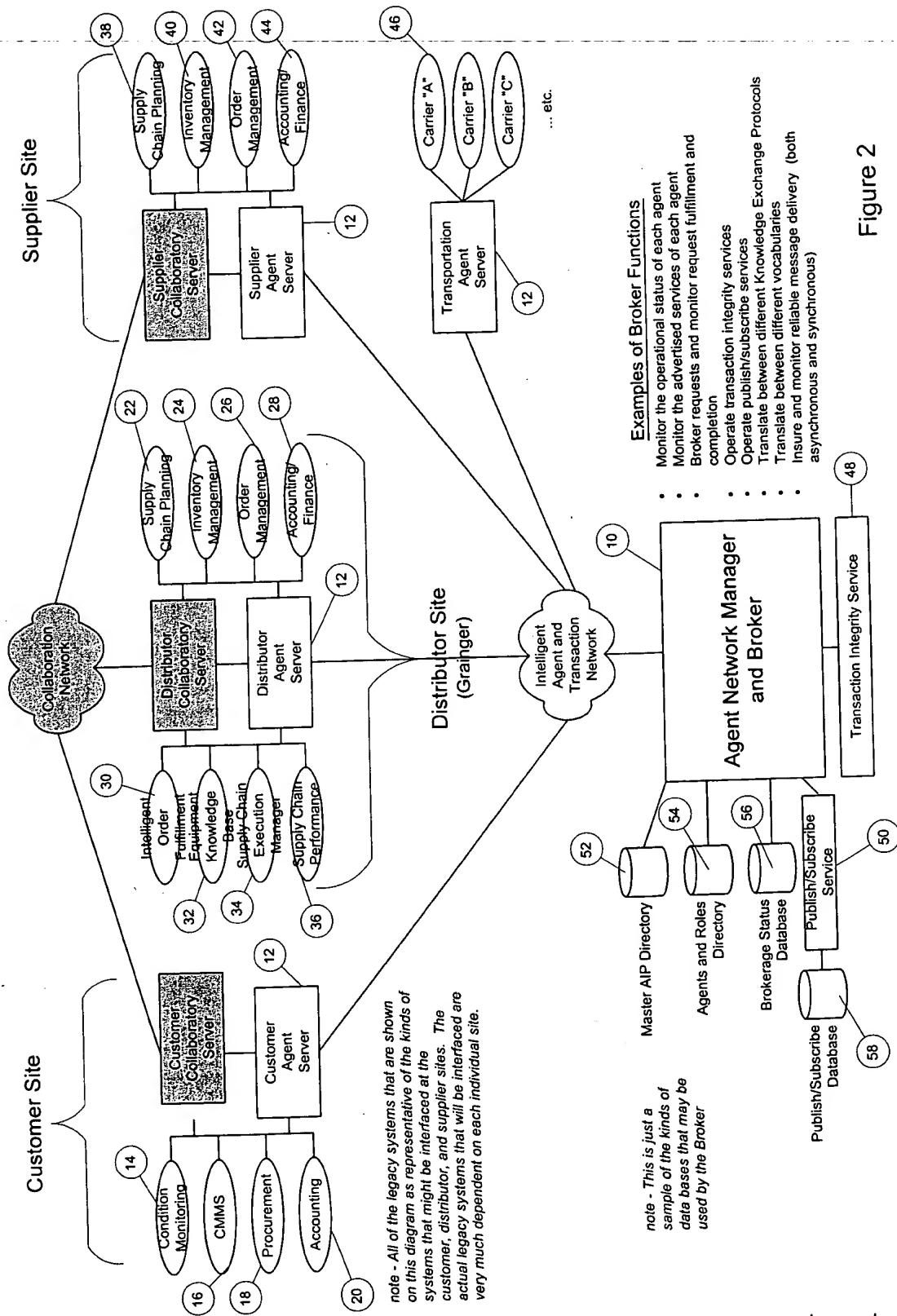


Figure 2

Agent Server Components

Depicted in the Context of a Customer Site

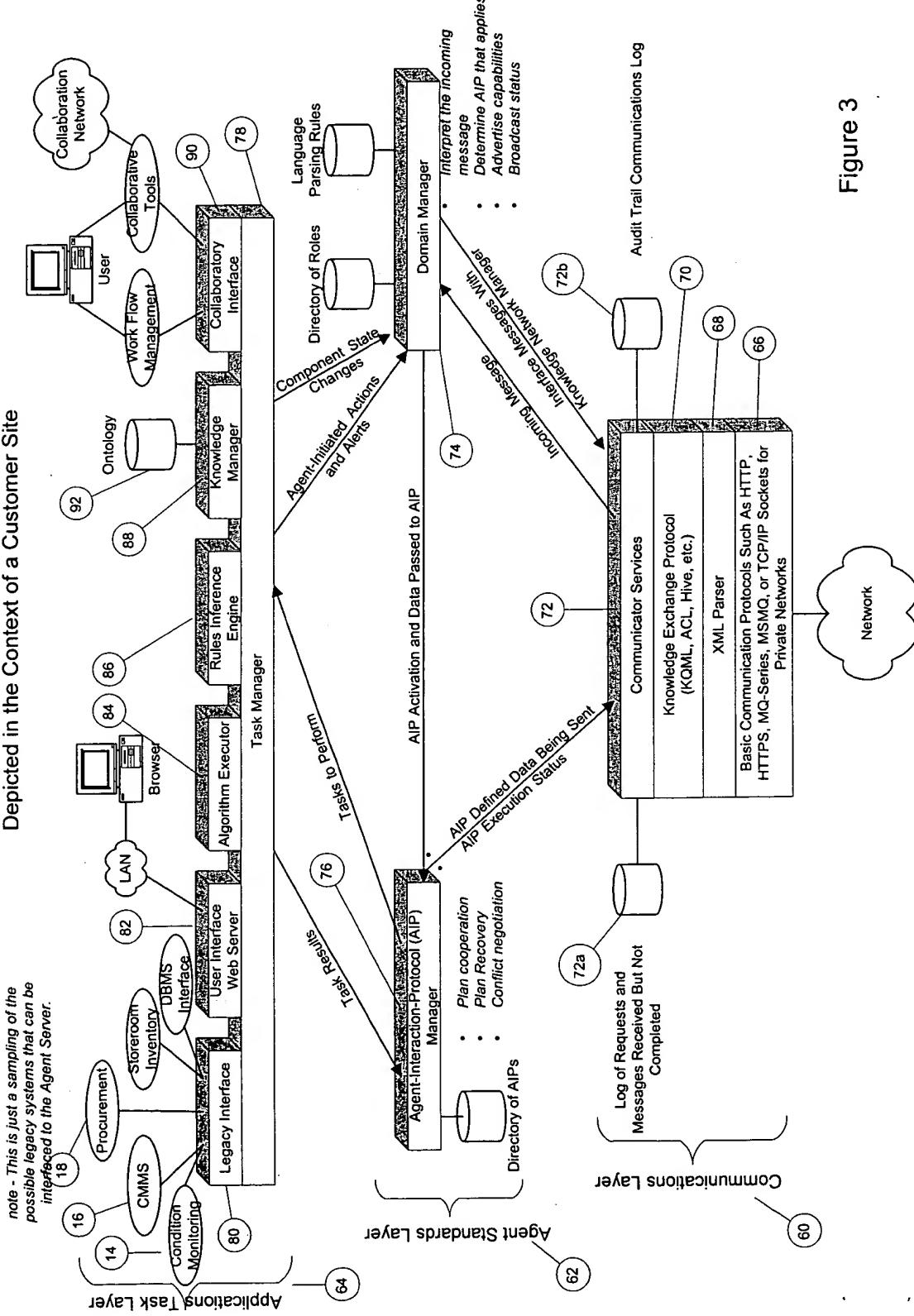


Figure 3

Agent Server Components

Depicted in the Context of a Distributor Site

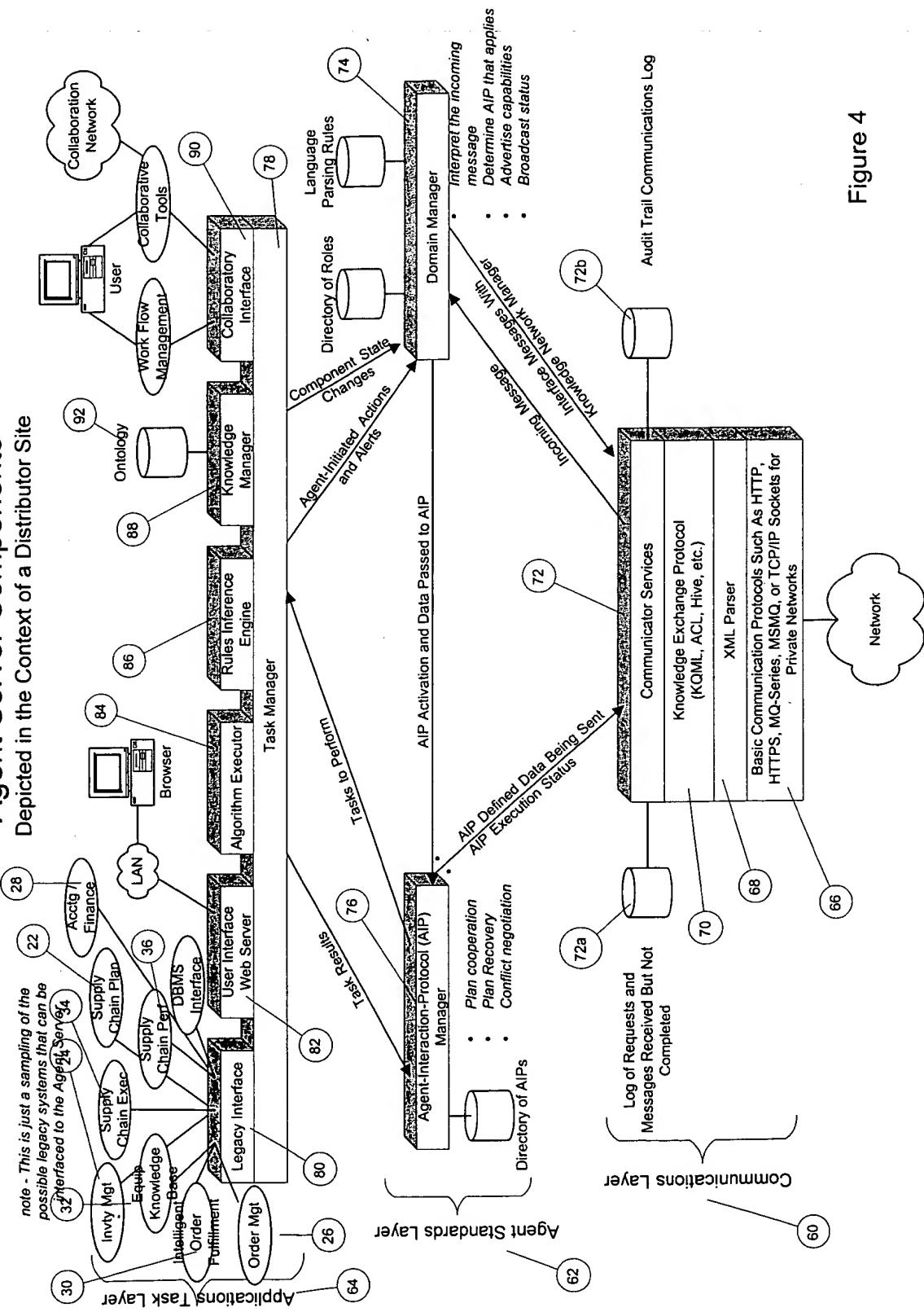


Figure 4

Agent Server Components Depicted in the Context of a Supplier Site

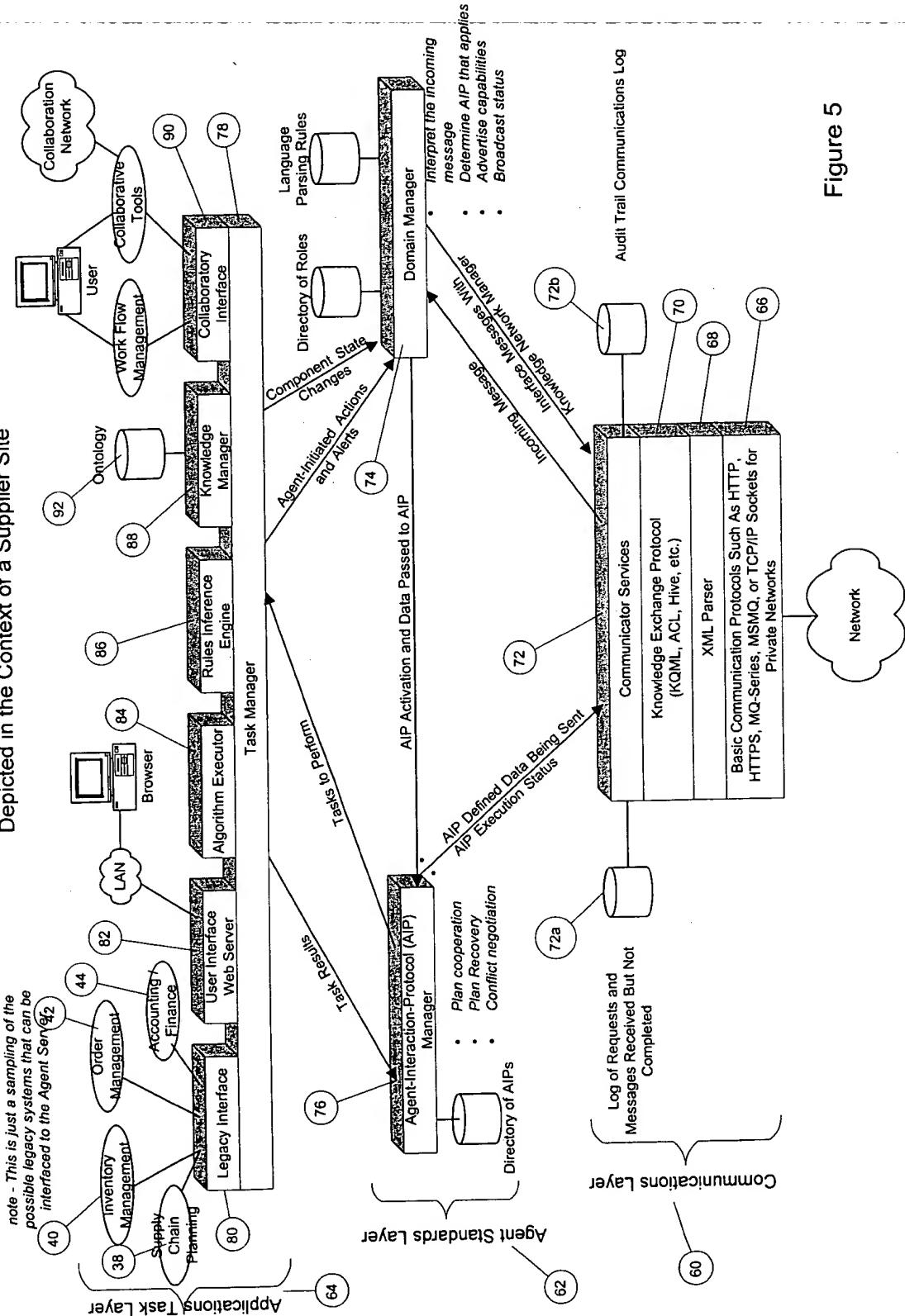


Figure 5

Ontology Structure and Meta-Knowledge

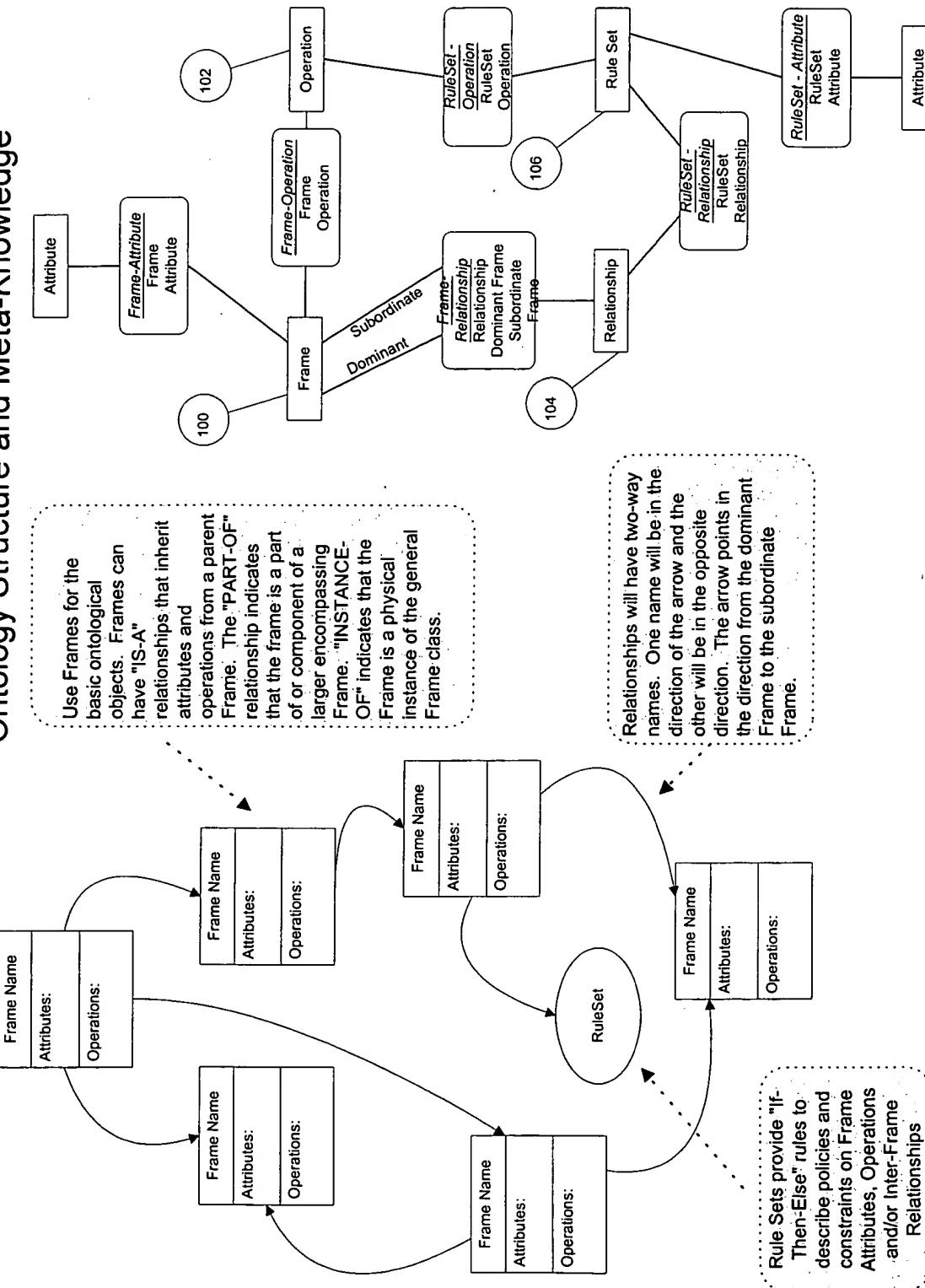


Figure 6

Intelligent Order Fulfillment Planning

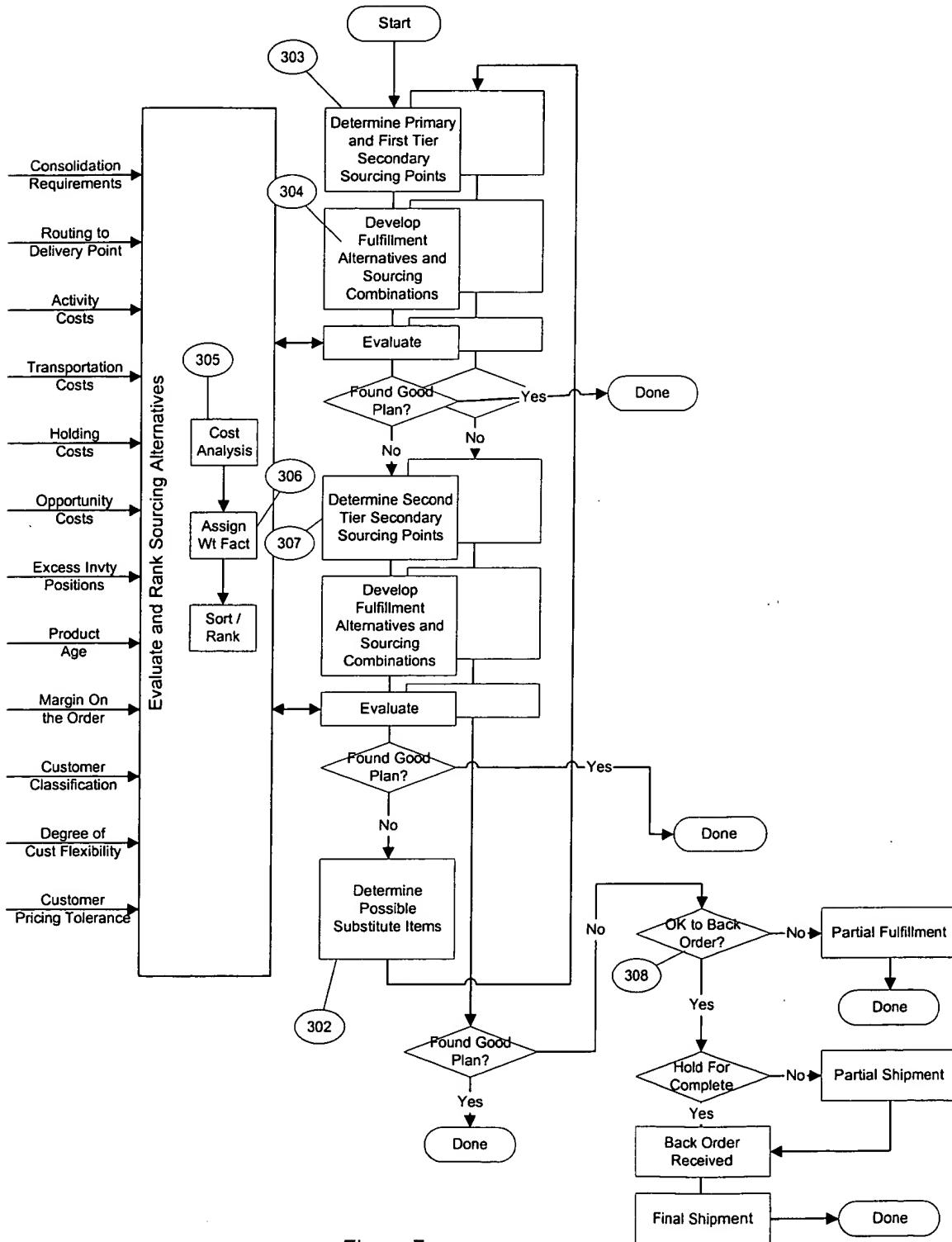


Figure 7

Inventory Management

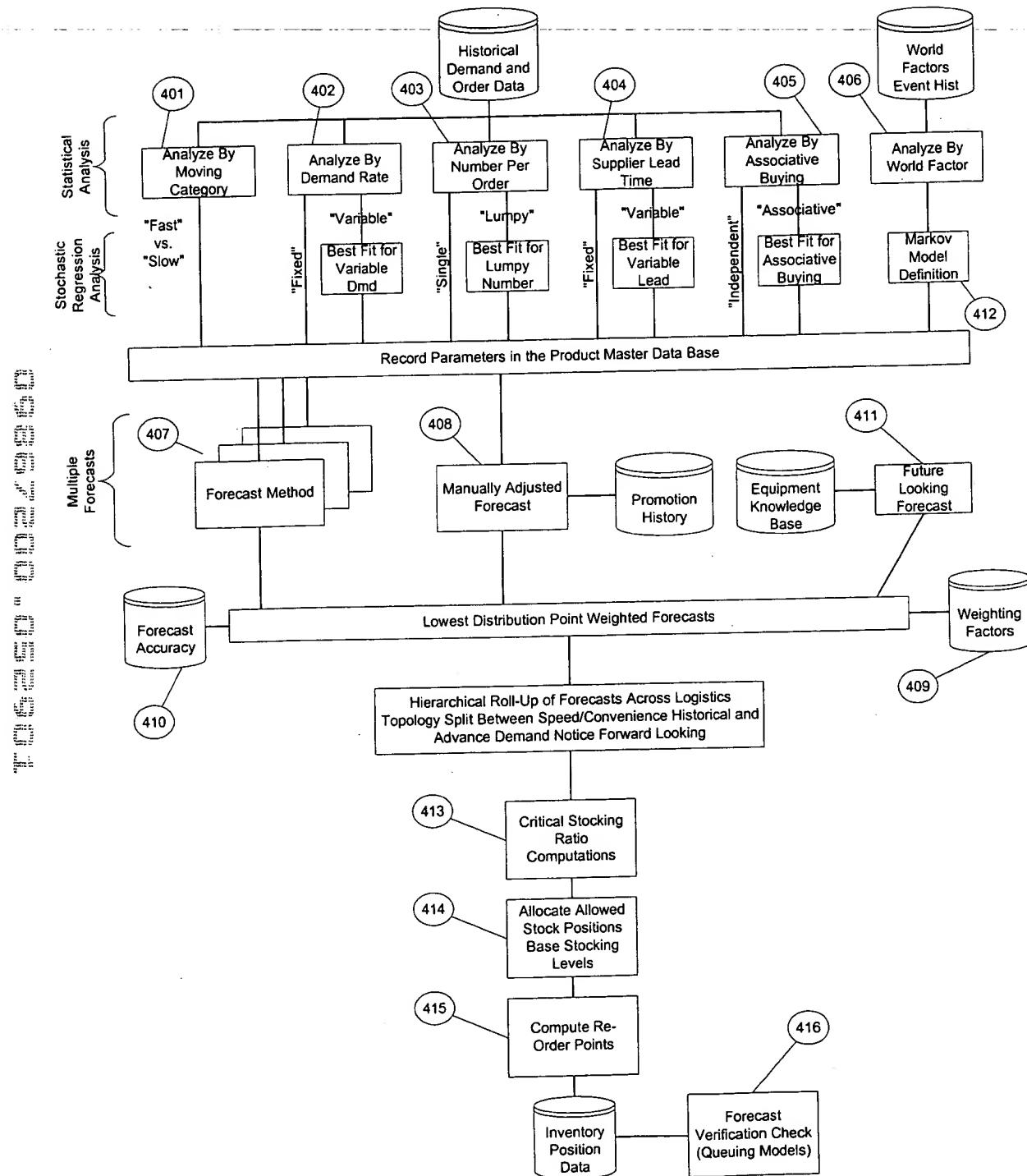
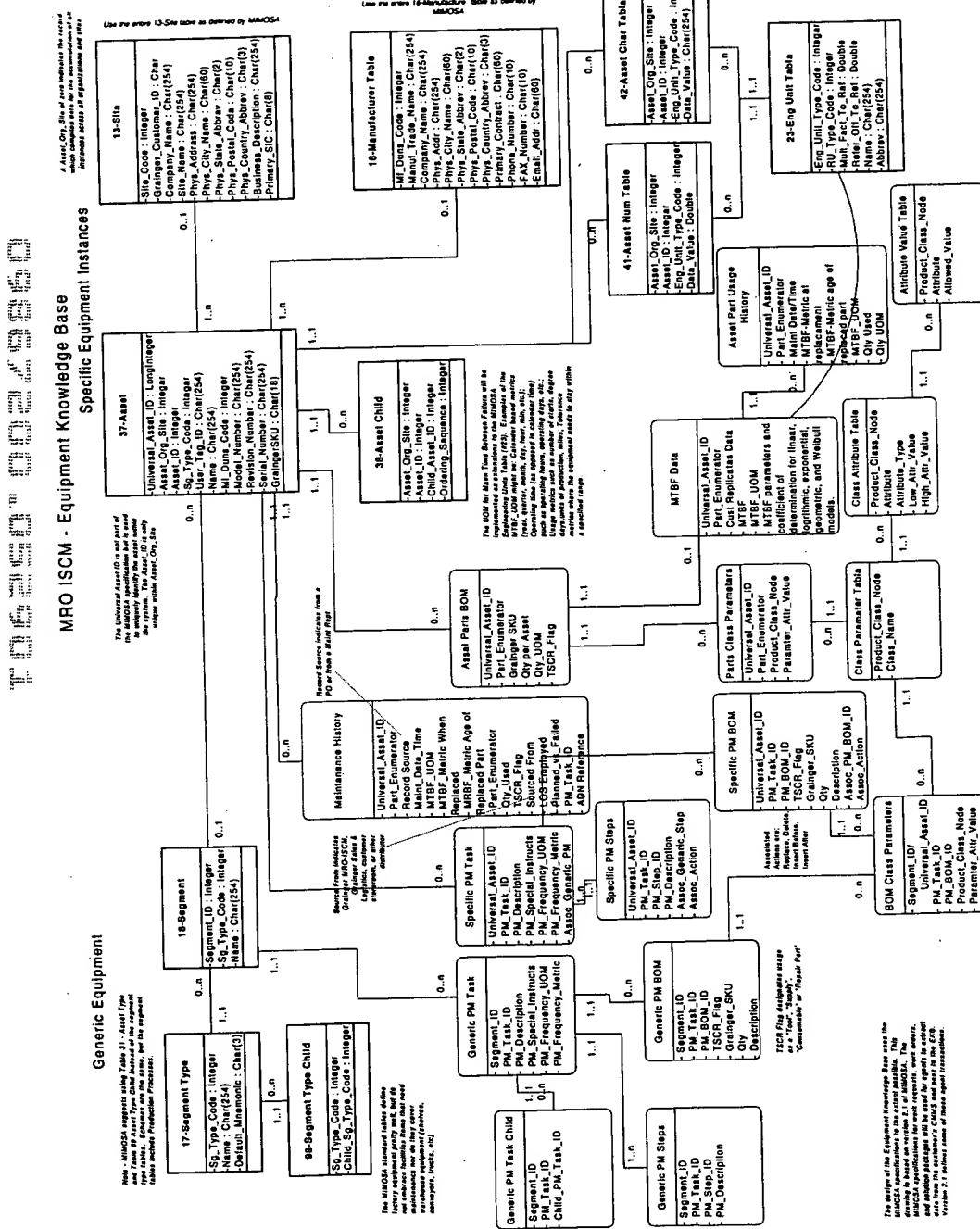


Figure 8



E-mail

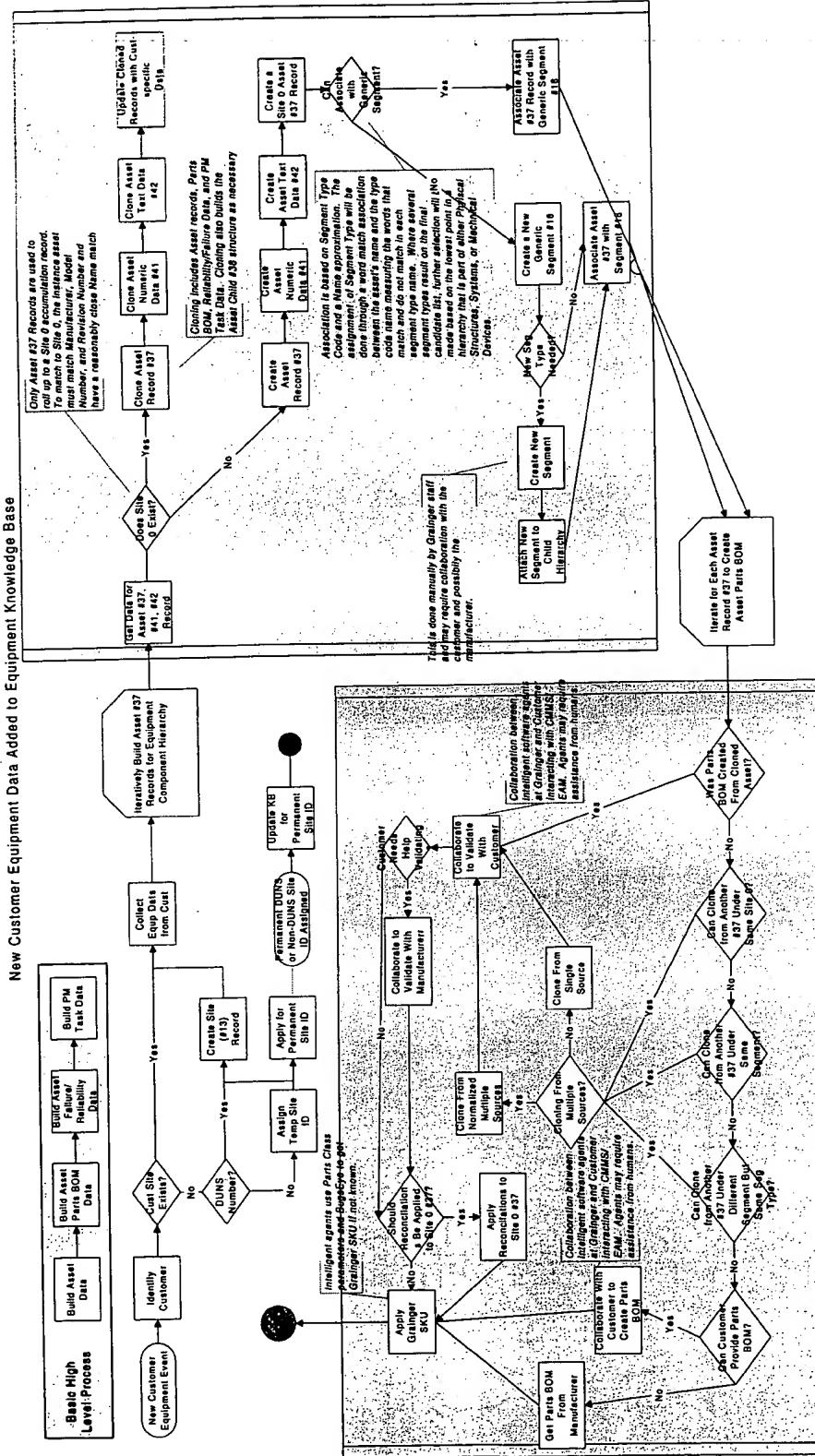


Figure 10a

New Customer Equipment Data Added to Equipment Knowledge Base (cont)

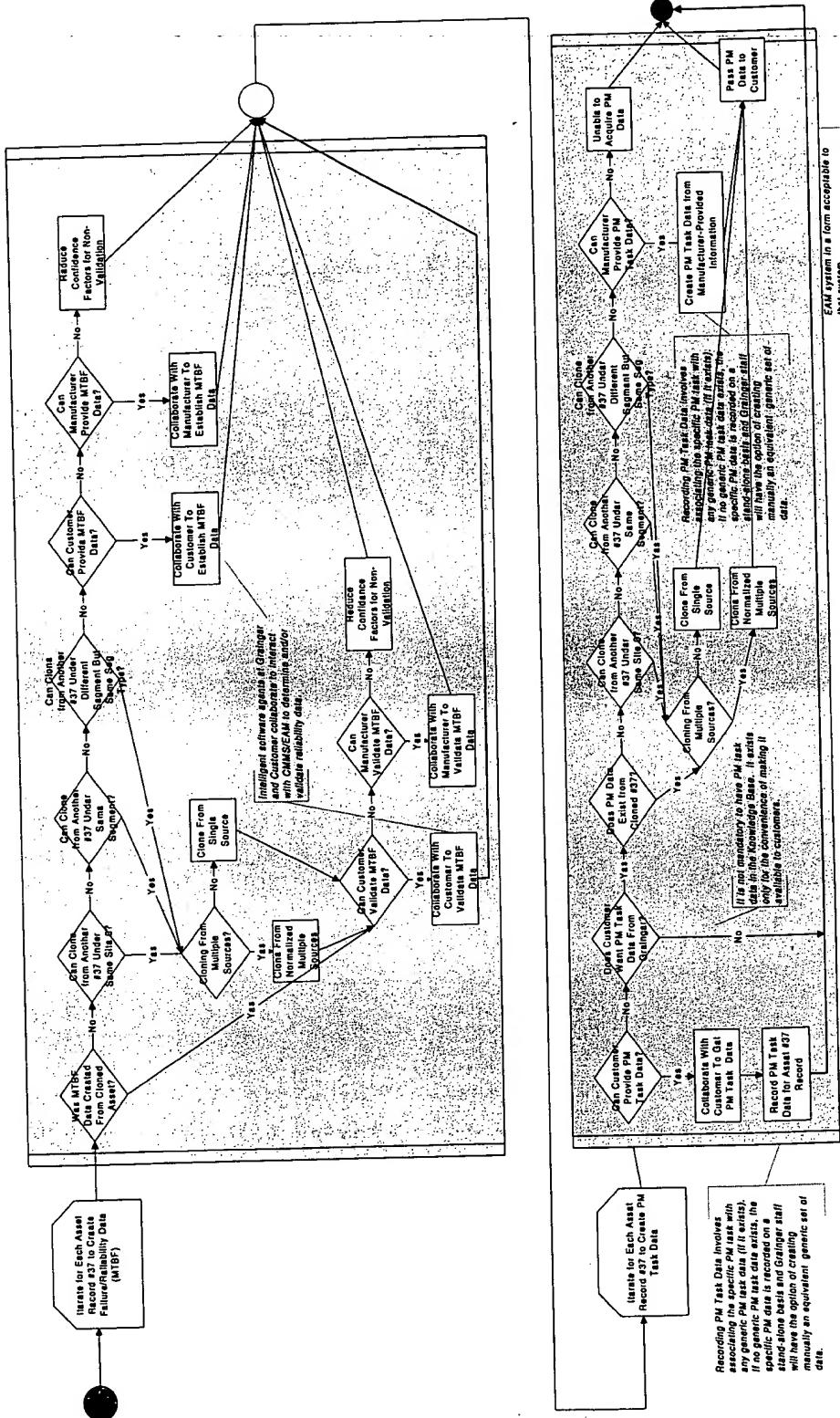


Figure 10

Record Maintenance Results in the Equipment Knowledge Base

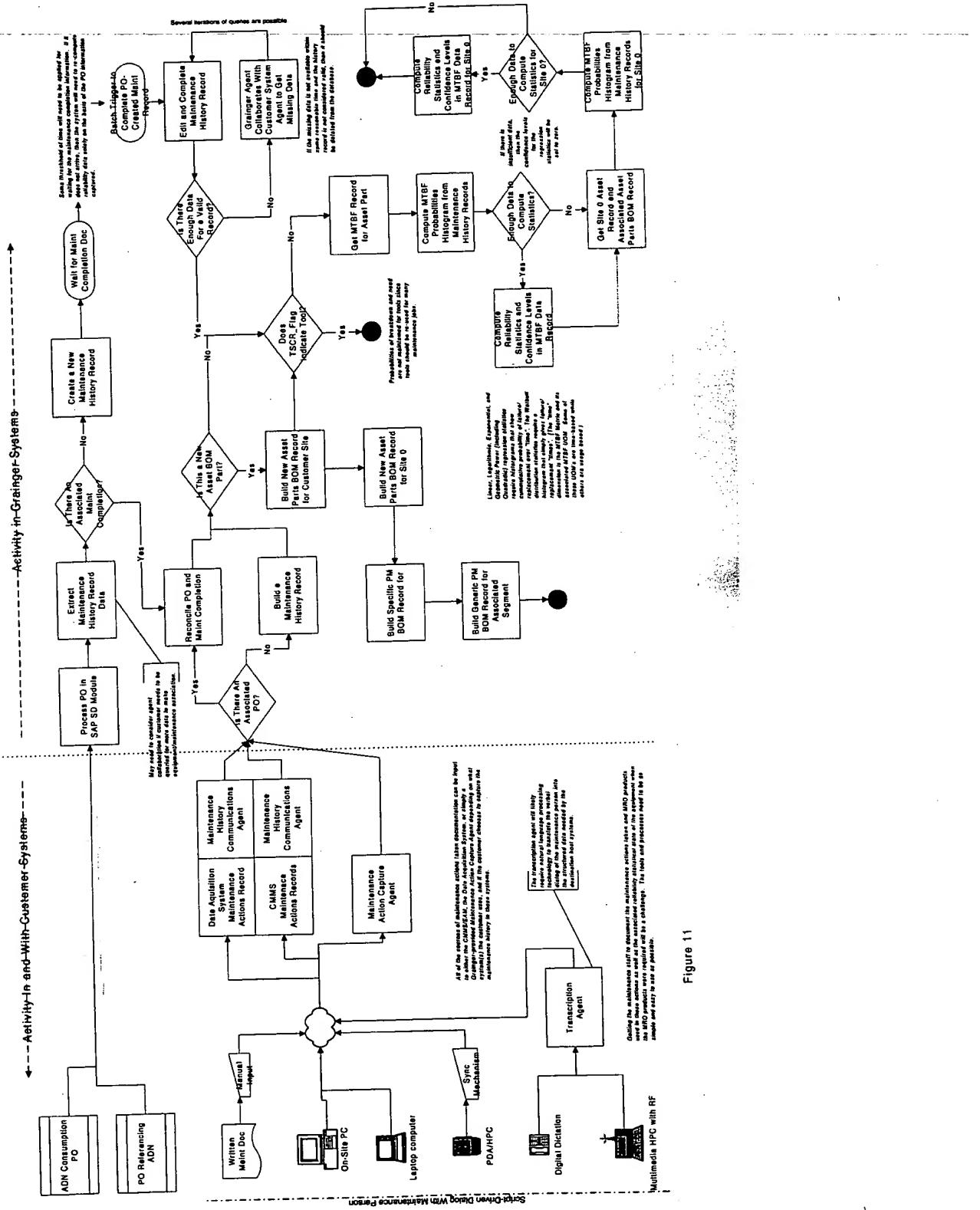


Figure 11

MRO Integrated Supply Chain Management Environment and System

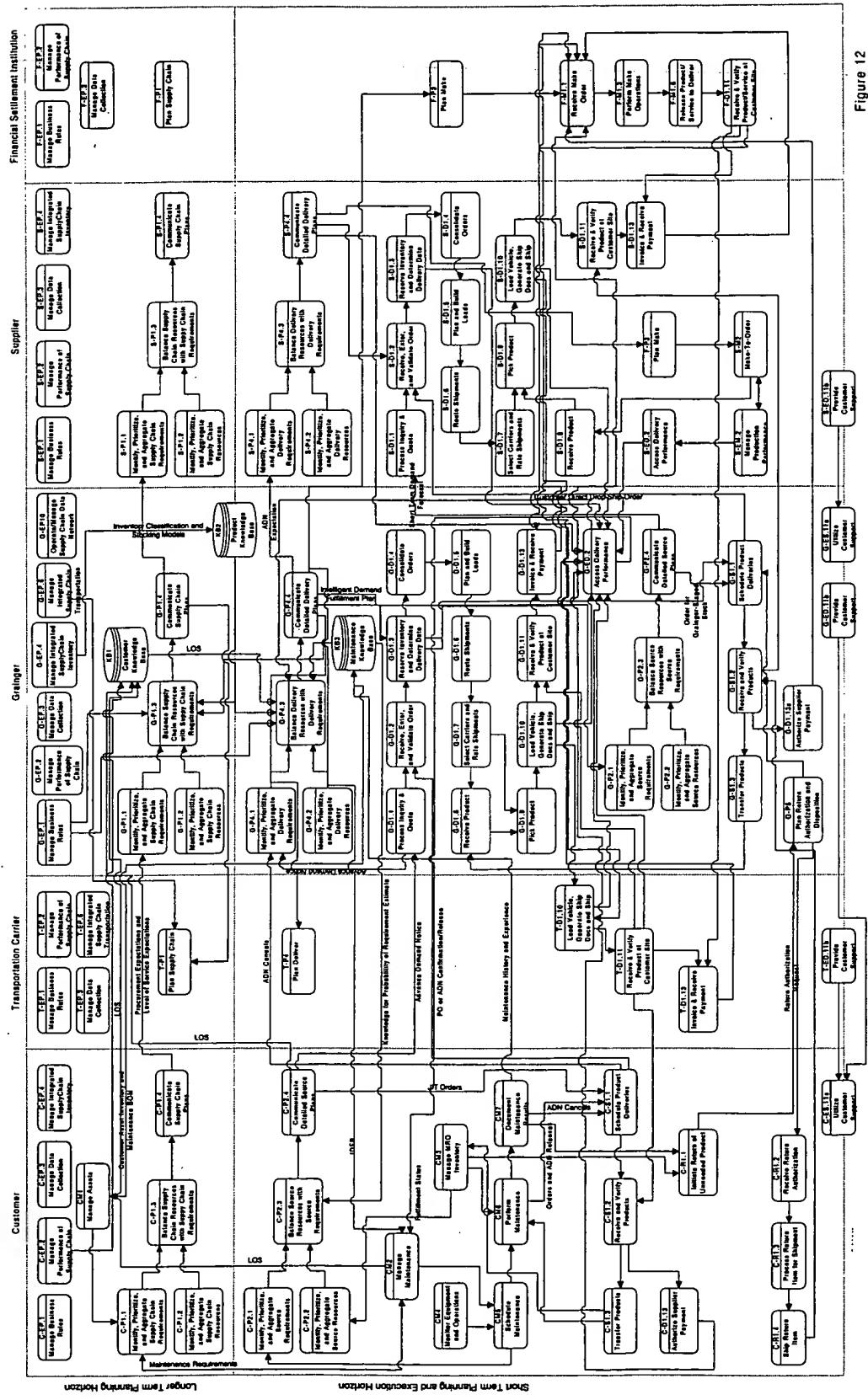


Figure 12

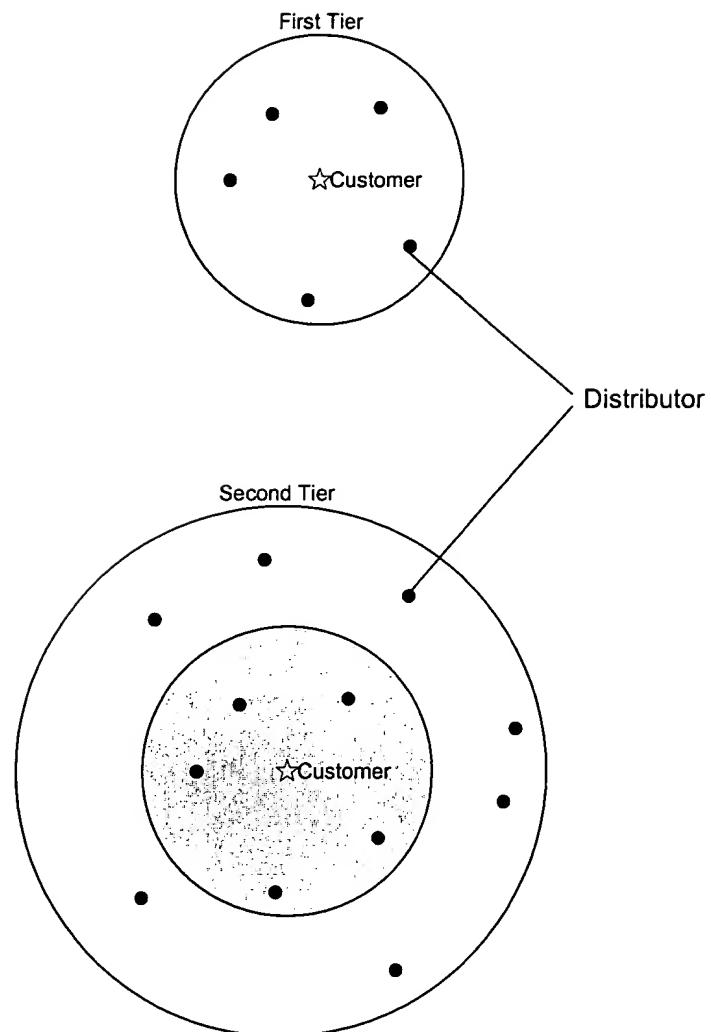


FIGURE 13